



D3 IT SOLUTIONS
QUEUE MANAGEMENT SYSTEM

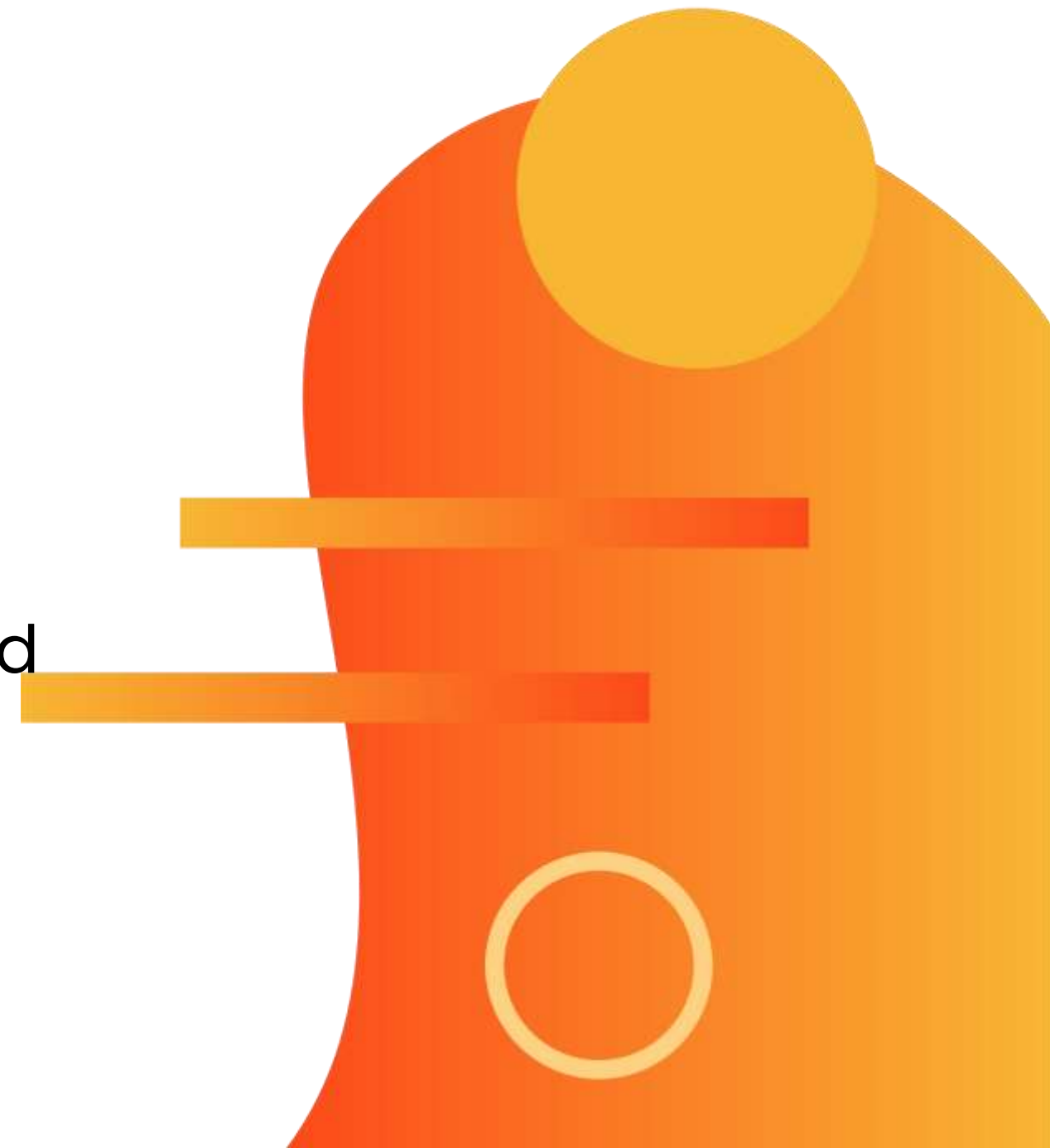


SINCE 2010



ABOUT

D3 - DIGITAL DATA DIMENSIONS", Bahrain based company and having Operations in Europe & Middle-East and other countries with vision of providing IT Special Customized Solutions and Software Development.





Time Tech

QUEUE
MANAGEMENT
SYSTEM

Time Tech Queue Management System that helps to reduce the customer waiting time and improves service accessibility.

D3 provides a fast and reliable system that can manage queues effectively.

With both Wired and Wireless Queuing System solution gives the business owner flexibility to choose

WHAT IS TIME TECH Q MANAGEMENT

01

Systematic approach for crowd management

02

Uses display counters and tickets to enable customers to be served efficiently and in a fair manner

03

Provides customers a more fulfilling, distinguished and overall satisfying experience

SYSTEM COMPONENTS



TICKET DISPENSER

01

Compact or Large KIOSK
(To suit all sizes of Enterprise)

CALLING PAD

02

Types of Calling Pads
(PC Based, Tablet Based, Hard Keypad)

CDU

03

Counter Displays (LED), wireless RF based communication support alphanumeric digits

WAITING AREA DISPLAY

04

Multiple Waiting Display Solutions
media player supports video and ticket announcement information

AUDIO ANOUNCMENT SYSTEM

05

Options for Audio announcement
(Chime, Bilingual)



SYSTEM APPLICATION



01

TICKET DISPENSER APP.

Easy access and setup interface
 customized ticket content
 support the kiosk touch screen options

02

CALLING PAD APP

android and windows based application
 covers, calling, forwarding, recalling ..etc.

03

REPORTING APP

friendly and graphical interface reporting
 application to be used by supervisor to
 evaluate the service quality and manage the
 croude

04

WAITING AREA DISPLAY APP

Android/windows based media display
 application that support the video for
 marketing along with the called ticket info.

05

ADMINISTRATOR APPLICATION

full setup and configuration through GUI
 app. can be used by admin



WIRELESS SYSTEM

TimeTech QUEUE MANAGEMENT SYSTEM



Touch Screen Ticket Generator KIOSK Machine (Sys. Server)

Waiting Area Display & Audio Announcement



HDMI



Queue Media Player



RF Wireless



RF Wireless



WiFi Access Point



Calling Counter-1



Calling Counter-2



Calling Counter-4

FULLY WIRELESS SYSTEM LAYOUT

RF Wireless

Waiting Area Display & Audio Announcement



Touch Screen Ticket Generator KIOSK Machine (Sys. Server)



HDMI

Queue Media Player



Ethernet Switch



Ethernet Network



Calling Counter-1



Calling Counter-2



Calling Counter-4

RF Wireless

RF Wireless



WIRED SYSTEM LAYOUT

WHY CHOOSE TIME TECH QMS



ALWAYS MAINTAINING

- Easy Deployment
- Less Infrastructure
- Isolated from Enterprise Network
- Fast Configuration



CERTIFIED QUALITY

- not only following the standard but we always follow the customer need and to achieve the best satisfaction



FEATURES

- **KIOSK works as a Server and all applications are in-built.**
- **Less single point of failures.**
- **In Wireless communication option, system works with minimum number of physical wires and network equipment's.**
- **Access the reports remotely from the admin PC.**
- **Optional physical network (Ethernet cabling required).**
- **Sleek KIOSK Design with Built-in compact THERMAL PRINTER.**
- **Audio Announcement System can deliver the voice for the Waiting Area.**
- **Android Based or PC Based calling pads.**
- **Media player to be connected to the Display TV to present (Called Ticket, The Status of the Queue, Playing a video & Display Ticker Text).**



SUITABLE FOR

- **Banks**
- **Hospitals**
- **Clinics**
- **Government Offices**
- **Registration Dep.**
- **.... etc.**



OTHER SOLUTIONS

01

Queue Management Systems

02

T&A, HRMS & Payroll Systems

03

Digital Signage & Wall LED Displays

04

RFID, Asset, Warehouse Mgmt.

05

ICT Consultancy

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**THANK
YOU**

